

2020



**EvoShield XVT Luxe (XL & XXL) Batting Helmet Update**

SEI recently conducted additional testing of the previously tested and certified EvoShield XVT Luxe size XL and XXL Fitted Batting Helmet. The conclusion of this additional testing resulted in SEI removing this specific model from its certified batting helmet list. At this time, no other sizes of this batting helmet or any other EvoShield batting helmet models have been impacted by this change.

IMPACTED HELMET MODELS

Material	Material Description
WTV7210*XL	XVT LUXE BATTING HELMET XL
WTV7210*2X	XVT LUXE BATTING HELMET 2XL
WTV7220*XL	XVT LUXE BTG HLMT BB MSK XL
WTV7220*2X	XVT LUXE BTG HLMT BB MSK 2X
WTV7230*XL	XVT LUXE BTG HLMT SB MSK XL
WTV7230*2X	XVT LUXE BTG HLMT SB MSK 2X

To help minimize any inconvenience you may experience due to these decisions, we are offering immediate assistance to players and families who own the EvoShield XVT Luxe Fitted Batting Helmet in the XL or XXL sizes. Our team immediately initiated the process to ensure the quickest and most effective response possible.

We apologize to all players impacted by this development and we are committed to getting an industry-leading helmet back in your hands as soon as possible. Our customer service team is available to answer any questions you have about which helmet is right for you. They can be reached at 1-800-401-7919 and via the [online contact form](#).

**RETURN YOUR EvoShield XVT Luxe Fitted Batting Helmet (XL/XXL sizes ONLY) & RECEIVE A GIFT CARD:**

**Submit a claim using the form below to receive a gift card for the full value of your helmet plus consideration for sales tax.**

EvoShield XVT Luxe Fitted Batting Helmet - \$65.99

EvoShield XVT Luxe Fitted Batting Helmet w/ Baseball Facemask - \$79.99

EvoShield XVT Luxe Fitted Batting Helmet w/ Softball Facemask - \$79.99

This gift card can be redeemed for any inline stock or custom product on [slugger.com](#) or the Wilson Family of Brands websites including [demarini.com](#), [wilson.com](#), [atecsports.com](#) or [evoshield.com](#).

Once you submit your claim, you will receive an e-mail with a prepaid ground shipping label. Upon receipt of your helmet at our facility, we will process it and issue you a gift card via e-mail for your personal use for the retail value of your helmet.

- Gift cards are typically issued within two business days of receiving and processing your helmet.
- The gift card will serve as a form of payment on [evoshield.com](http://evoshield.com), or any of the Wilson family of brand websites. It will allow you to purchase any inline stock or custom product(s).
- In the event you purchase a product or products that total a lower cost than the full value of your gift card, the balance will remain on the same gift card. Please retain the gift card number and pin for the use of the balance.
- More details can be found in the 'Frequently Asked Questions' section.

#### FREQUENTLY ASKED QUESTIONS

- **What is the best replacement for the EvoShield XVT Luxe Batting Helmet?**
  - We have several high-performing alternatives for players who currently wear the EvoShield XVT Luxe (XL/XXL) helmet. The EvoShield XVT lineup offers many of the same technologies and benefits, along with the same great design. There are also several versions of the DeMarini Paradox Pro – which has a very similar fit - available on [demarini.com](http://demarini.com).
    - [EvoShield XVT High Gloss Large/Extra Large](#)
    - [EvoShield XVT Matte Large/Extra Large](#)
    - [DeMarini Paradox Pro XL and XXL](#)
- **Are other sizes of EvoShield XVT Luxe affected?**
  - No. Only the EvoShield XVT Luxe size XL and XXL helmet is impacted by this ruling. All other sizes -- as well as all other models of EvoShield batting helmets -- remain NOCSAE-certified.
- **Rather than a gift card, could I get a cash refund for my helmet?**

No. We are not offering cash refunds as part of this program. Your gift card can be used to purchase any inline stock or custom product of your choosing from any Wilson Family of Brands website, which includes [slugger.com](http://slugger.com), [demarini.com](http://demarini.com), [wilson.com](http://wilson.com), [evoshield.com](http://evoshield.com) and [atecsports.com](http://atecsports.com).
- **Can I use my gift card on a non-helmet purchase, like a Wilson glove?**
  - Yes. The gift card is good for the purchase of any inline stock product(s) or custom product(s) of your choosing from any Wilson family of brands website, which includes [slugger.com](http://slugger.com), [demarini.com](http://demarini.com), [wilson.com](http://wilson.com), [evoshield.com](http://evoshield.com) and [atecsports.com](http://atecsports.com).
- **How do I make a purchase with the gift card?**
  - To make a purchase with the gift card, when you reach the checkout, select “Wilson Gift Card” and click “continue,” then “place your order.” You will be taken to a new page and prompted to enter your name, card number and pin. If you are making a purchase that exceeds the value of your gift card, you can make that selection and pay that additional balance. Then continue with your final purchase.
- **How long will it take for me to receive my gift card?**
  - An email will be sent within two business days of your helmet being received and processed by our factory.
- **Why was this helmet de-certified by SEI?**
  - SEI, which follows NOCSAE testing procedure and protocol, recently conducted additional testing of the previously certified EvoShield XVT Luxe size XL and XXL batting helmets. The conclusion of this additional testing resulted in SEI’s removal of this specific model from its certified helmet list.
- **Is this helmet safe for play?**
  - Wilson believes this helmet is safe for play. However, SEI recently conducted additional testing of the previously tested and certified EvoShield XVT Luxe size XL and XXL Fitted Batting Helmet.

The conclusion of this additional testing resulted in SEI removing this specific model from its certified batting helmet list. As a result, you should return this helmet for a gift card.

- **I live in Canada and I have one of the de-certified helmets, what should I do?**
  - Complete the form below and a service agent will be in touch with you regarding next steps.
  
- **I live in Canada - will I get a gift card?**
  - Our websites only support shipments to US shipping addresses. As a result, we will work directly with you on getting you on a replacement.