



2020



Wilson EZ Gear™ Catcher’s Helmet Update

SEI recently conducted additional testing of the previously tested and certified Wilson EZ Gear™ Catcher’s Helmet. The conclusion of this additional testing resulted in SEI removing one manufacturing batch of this specific model from its certified catcher’s helmet list. At this time, no other Wilson catcher’s helmet models have been impacted by this change.

The impacted Wilson EZ Gear™ Catcher’s Helmet model is identified with the three letter Date Code ZCZ for Model numbers WTA558000SM and WTA558000LX. This information can be found on a sticker on the inside top of the helmet that will look like the following image. All other Date Codes retain SEI certification to the NOCSAE standard. The two identifying pieces of information are highlighted in red.



IMPACTED HELMET MODELS

Material	Material Description	Date Code
WTA558000SM	EZ Gear™ Catcher’s Helmet	ZCZ

WTA558000LX	EZ Gear™ Catcher's Helmet	ZCZ
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To help minimize any inconvenience you may experience due to these decisions, we are offering immediate assistance to players and families who own the Wilson EZ Gear™ Catcher's Helmet / Date Code ZCZ. Our team immediately initiated the process to ensure the quickest and most effective response possible.

We apologize to all players impacted by this development and we are committed to getting an industry-leading helmet back in your hands as soon as possible. Our customer service team is available to answer any questions you have about which helmet is right for you. They can be reached at 1-800-401-7919 and via the [online contact form](#).

RETURN YOUR WILSON EZ GEAR™ CATCHER'S HELMET / DATE CODE ZCZ & RECEIVE A SINGLE-USE VOUCHER:

Submit a claim using the form below to receive a single-use voucher valued at \$100.

Wilson EZ Gear™ Catcher's Helmet / DATE CODE ZCZ - \$100

This voucher can be redeemed for any inline stock product on [wilson.com](#) or the Wilson Family of Brands websites including [demarini.com](#), [slugger.com](#), [atecsports.com](#) or [evoshield.com](#).

Once you submit your claim, you will receive an e-mail with a prepaid ground shipping label. Upon receipt of your helmet at our facility, we will process it and issue you single-use voucher via e-mail for your personal use at [wilson.com](#), [demarini.com](#), [atecsports.com](#), [slugger.com](#) and [evoshield.com](#).

Vouchers are typically issued within two business days of receiving and processing your helmet.

- The single-use voucher will serve as a form of payment on [wilson.com](#), or any of the Wilson family of brands websites. It will contribute up to \$100 toward the purchase of any inline stock product(s).
- In the event you purchase a product or products that total a lower cost than the full value of your voucher, the balance will not remain on the same single-use voucher. The single-use voucher will be eligible for use on one transaction.
- More details can be found in the 'Frequently Asked Questions' section.

FREQUENTLY ASKED QUESTIONS

- **What is the best replacement for the Wilson EZ Gear™ Catcher's Helmet / Date Code ZCZ?**
 - We have several high-performing alternatives for players who currently wear the Wilson EZ Gear™ Catcher's Helmet. The Wilson Pro Stock Catcher's Helmet offers many improved technologies and benefits along with a sleek design. There is also the Wilson EZ Gear™ Catcher's Kit, which includes a Wilson Catcher's Helmet that has been SEI certified to the NOCSAE standard.
 - [Wilson Pro Stock Catcher's Helmet](#)
 - [Wilson EZ Gear™ Catcher's Kit](#)
- **Are other Wilson Catcher's Helmets affected?**
 - No. Only the Wilson EZ Gear™ Catcher's Helmet / Date Code ZCZ is impacted by this ruling. All other models of Wilson Catcher's helmets remain NOCSAE-certified.
- **Do I need to return all components of my EZ Gear™ Catcher's Kit?**
 - No. You must only return the EZ Gear Catcher's Helmet / Date Code ZCZ to be eligible for the single-use voucher.

- **Rather than a voucher, could I get a cash refund for my helmet?**

No. We are not offering cash refunds as part of this program. Your voucher can be used on a single transaction to purchase any inline stock product(s) of your choosing from any Wilson Family of Brands website, which includes slugger.com, demarini.com, wilson.com, evoshield.com and atecsports.com.
- **Can I use my voucher on a non-helmet purchase, like a Wilson glove?**
 - o Yes. The voucher is good for the purchase of any inline stock product(s) of your choosing from any Wilson family of brands website, which includes slugger.com, demarini.com, wilson.com, evoshield.com and atecsports.com.
- **How do I make a purchase with the voucher?**
 - o To redeem your voucher, please select the inline stock product(s) you want to order and add it to your shopping cart. At checkout enter the code (without any spaces) in the Apply A Promo Code field, then click apply. Once the voucher is applied, the cost of the product and associated shipping (ground shipping only) will be removed, up to \$100. You will be able to add other items into the cart and pay for expedited shipping if needed, but no other vouchers or coupon codes can be applied at the same time. This voucher can be used on one transaction and applied to any stock inline product(s).
- **How long will it take for me to receive my voucher?**
 - o An email will be sent within two business days of your helmet being received and processed by our factory.
- **Why was this helmet de-certified by SEI?**
 - o SEI, which follows NOCSAE testing procedure and protocol, recently conducted additional testing of the previously certified Wilson EZ Gear™ Catcher's Helmet. The conclusion of this additional testing resulted in SEI's removal of a specific manufacturing batch (Date Code ZCZ) of this specific model from its certified helmet list.
- **I live in Canada and I have one of the de-certified helmets, what should I do?**
 - o Complete the form below and a service agent will be in touch with you regarding next steps.
- **I live in Canada - will I get a gift card?**
 - o Our websites only support shipments to US shipping addresses. As a result, we will work directly with you on getting you on a replacement.