User Notice

S501 Cairns® Firefighter Goggles

June 14, 2012

Recent quality audit tests conducted on the S501 Cairns Firefighter Goggles indicate that certain goggles shipped from MSA between January 1, 2009 and February 16, 2012 may not comply with the lens impact resistance requirements of the NFPA 1971-2007 Edition Standard. These goggles were supplied with various models of Cairns Firefighter Helmets as well as sold separately under part number S501P.

Test results on these goggles indicate that the lens may crack and possibly fragment when impacted in cold temperature conditions. Although MSA has not received any reports of lens cracking under actual use conditions, we are replacing affected goggles shipped during the indicated period.

Affected S501 Cairns Firefighter Goggles are marked on the lens and at the top of the rubber frame with the part number, the NFPA 1971 standard identification and/or the SEI logo. If this information is contained on a label affixed to the inside surface of the rubber frame, the goggles are an earlier model that are not affected by this notice.

S501 Cairns Firefighter Goggles
Please call MSA Customer Service at 1-866-672-0005 to arrange for the return of any affected S501 goggles and to obtain replacement goggles. Since the S501 goggles were manufactured by a previous supplier and are no longer sold by MSA, firefighter goggles manufactured by our current supplier, ESS, will be provided as the replacement.

We regret any inconvenience that this situation may cause; however, we trust that you will accept the indicated measures to address this potential safety concern. If you have any questions, please contact MSA Customer Service at 1-866-672-0005.

Very truly yours,

Charles J. Seibel, Jr.
Manager of Product Safety

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