

Safety Alert – Ben Plus

Date: May 13, 2021

Ben 2, Ben Low Rider Helmet

Product Communication

Regions Affected: North America

Customer Notice

Dear Customer and Colleagues,

You have been identified as a customer that has potentially purchased Honeywell Ben 2 or Ben Low Rider Helmets which may be subject to this Safety Alert. Honeywell has identified an anomaly related to flame resistance test results on the helmets you recently purchased and has stopped shipment. The helmets in question were shipped out from March 26, 2020 through March 31, 2021.

A cross-functional team has been assembled to investigate. We are working as quickly as we can to provide a solution. However, currently, we are not able to advise an estimated closure date.

Please note, it has been determined the likelihood of this anomaly occurring is extremely low. However, if you have any concerns, please reach out to your Honeywell sales representative for assistance. We will provide more information as soon as it is available.

Please pass this communication along to any end-users you have sold these helmets to from the time specified above.

Best regards,

Nancy Owens

Sr. Product Manager

Honeywell First Responder Products